

I strongly support access to video messaging for VRS where hearing callers receive equal access to communication with deaf and hard of hearing individuals. Hearing people get voice mails and deaf and HoH people do not have the same access therefore video messaging for VRS is important for equality. Not all deaf and hard of hearing people are fluent in English. Their first language is American Sign Language and when emergency arises, their life is at stake if they cannot read English well. They depend on VRS for better access to communication. VRS becomes a neccessity, not an option!